



QUALITY POLICY

Comsylv Integrated Construction Limited is committed to providing high-quality Civil & Building Construction Services, Structural Steel Fabrication and installation, Contract Administration, MEP and Project Management Services to both the Private and Public Sectors.

Our primary objective is to exceed our clients' expectations by delivering exceptional services that meet or exceed their requirements and standards.

We are committed to continuously improving our services by implementing and maintaining a Quality Management System that complies with the requirements of ISO 9001-2015. Our Quality Management System is based on the following principles:

- **Customer Focus:** We strive to understand and meet our customers' requirements, needs and expectations by providing them with personalized services that exceed their expectations.
- **Continuous Improvement:** We continuously improve our services by implementing best practices, innovation and creativity. We also strive to continually improve the effectiveness of our Quality Management System.
- **Process Approach:** We use a process approach to identify, manage and improve the key processes that make up our services. We regularly monitor and measure the performance of our processes to ensure they meet or exceed our quality objectives.
- **Leadership:** We are committed to providing strong leadership that promotes a culture of excellence, continuous improvement and customer focus throughout our organization.
- **Engagement of People:** We recognize the importance of our employees in delivering high-quality services. We provide them with the necessary resources, training, and support to enable them to contribute to our success.
- **Evidence-Based Decision Making:** We use data and information to make informed decisions and to continually improve our services.

We are committed to complying with all applicable legal and regulatory requirements, as well as any other requirements to which we subscribe. We communicate our Quality Policy to all employees and stakeholders, and regularly review our quality objectives to ensure they remain relevant and effective.

At **Comsylv Integrated Construction Limited**, we are committed to providing high-quality services that meet or exceed our customers' expectations.

Engr. Ezech, Okechukwu
Managing Director